



• YOUR A CUSTOMS BROKERAGE CLIENT PORTAL

Every shipment. Every document. One login.

A Customs Brokerage gives you a live window into every container, customs entry and invoice — **24/7, from any device.** No more chasing status by email.



Live tracking

Ocean, rail, air and drayage — every milestone, color-coded.



Documents on file

7501s, arrival notices and invoices the moment they're filed.



Proactive alerts

LFD risk, holds and delays flagged before they cost you.



Analytics

Volume, transit, dwell and duty — trends behind your cargo.



AI assistant

Plain-English answers from your live account data.



Built-in messaging

A direct line to your broker, tied to the exact shipment.

24/7 access

TRACK FROM ANYWHERE

Ocean • Rail • Air

EVERY MODE YOU SHIP

Built-in messaging

DIRECT TO YOUR BROKER

Everything, the moment you log in.

One screen for all your cargo in motion — what's active, what needs attention, which documents we still need, and a direct line to your A Customs Brokerage team.

The dashboard screenshot shows a navigation bar with 'Dashboard', 'Analytics', 'Shipments', 'Exceptions', and 'Invoices'. A 'MERIDIAN TRADE SOLUTIONS' banner is at the top. The main content area includes:

- GOOD AFTERNOON** greeting with a clock showing JUN 11, 2026 - 3:41 PM.
- Hi Sarah — your cargo, *tracked live*. Real-time visibility across Ocean, Rail & Air.
- ACTIVE** 129 (88 in transit)
- NEEDS ATTENTION** 46 (26 on hold)
- DEMURRAGE** \$2.0k (owed now)
- ON-TIME %** 86.5% (↑ tracking)
- Active Shipments** 129 (Ocean: 127, On Rail: 2)
- Fleet & Activity** - 23 vessels - 289 containers
- Summary: In Transit (88), Issues (48), ETA Changes (14), Available (13), Picked Up (14), Empty Returned (28)
- Messages** (4 unread):
 - HLCUBC1260255500: Agent: The line LFD is showing 5 days from discharge... (May 18)
 - HLCUBC1260227740: You: Perfect, thank you for the quick response. (May 18)
 - MEDUW2691576: Agent: Documents received (May 16)
- LFD Approaching** (4 past):

CONTAINER / LOCATION	ETA
HLBU8190257 HOUSTON, TX	May 28 1D PAST
HLBU8022675 HOUSTON, TX	May 28 1D PAST
HLBU8191103 HOUSTON, TX	May 28 1D PAST
HLBU8146001 HOUSTON, TX	May 28 1D PAST
- ETA Changes** (10):

CONTAINER / TRANSIT	ETA Change
ONEU1295601	May 31 → Jun 4 +4d
MSMU9027930	Apr 23 → Apr 27 +3d
TCLU7005672	Apr 23 → Apr 27 +3d
MSMU9011300	Apr 23 → Apr 27 +3d

1 At-a-glance status

Active shipments, items needing attention and on-time performance — without making a single call.

2 We flag the urgent stuff

Last-free-day approaching, demurrage exposure and holds surface automatically so nothing slips.

3 Know what's owed

See exactly which documents we still need from you, by shipment and transport mode.

4 Message your broker

Reach your A Customs Brokerage team in-context, right on the shipment it's about.

• OPEN ANY SHIPMENT

One click, and **the whole story.**

Expand any shipment to see its containers, the documents on file and a direct line to your A Customs Brokerage team — all in one place, without leaving the page.

app.acbinsight.com / shipments / 105112871

105112871 CUST REF 331273 MBL MEDUXG229347 SHIPPER Thor Granitos E Marmores Lt... CARRIER Msc Mediterranean Shipping C... VESSEL Msc Iniya V · UA623A LAST UPDATE 06/11 · 7:43 AM • LIVE ETD POL 04/17/2026 Vitoria, ES Freeport Port Everglades, FL ETA POD 06/07/2026 Port Everglades Terminal · 0664 Arrived LFD POD 06/11/2026 **AVAILABLE**

Containers Shipment Milestones

MSMU2622268 CONTAINER **INFO** TIMELINE **AVAILABLE**

STATUS Available for Pickup VESSEL Msc Iniya V

ETA AT TERMINAL 06/07/2026 2:47 AM LAST FREE DAY 06/11/2026

POD ARRIVED 06/06/2026 12:47 PM DISCHARGED 06/06/2026 6:02 PM

AVAILABLE FOR PICKUP 06/08/2026 12:57 PM TERMINAL Port Everglades FIRMS 0664

EMPTY RETURNED — LAST SYNC 06/11/2026 7:43 AM

Documents ERP Docs 8

- 7501 1
- BL (Ocean Only) 2
- Commercial Invoice 1
- Delivery Order 1
- ISF Confirmation 1
- Packing List 1

Live Chat Notes

Need help? Start a live chat with our team. **Start Chat**

Previous Chats

1 Container by container

Status, last-free-day and key dates for each box on the shipment — not just a single summary line.

2 Documents on file

7501, arrival notice, commercial invoice and bill of lading — right where you need them.

3 Talk to your broker here

Live chat tied to the exact shipment — no more digging up file numbers in a separate email thread.

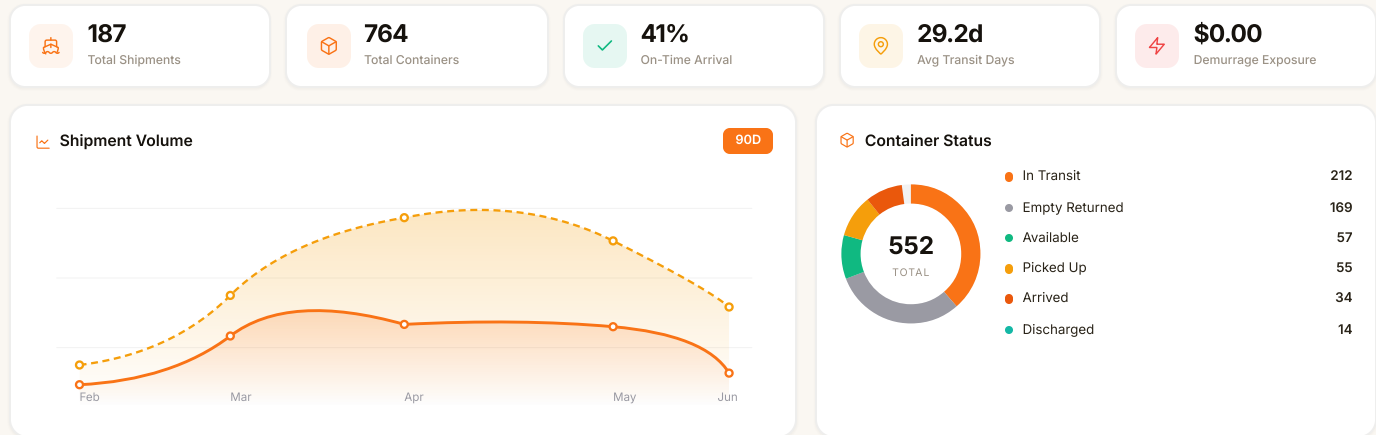
4 Always current

Milestones and documents refresh automatically as we work your file behind the scenes.



See how your supply chain is really performing.

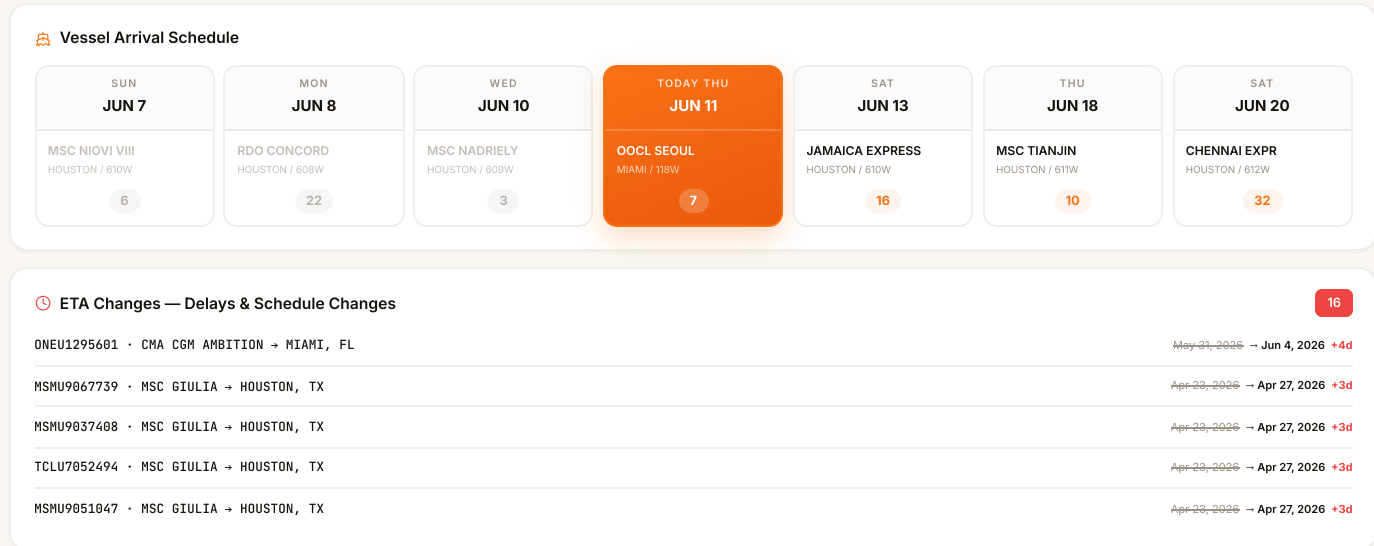
Volume, transit times, dwell and on-time performance across Ocean, Rail and Air — so you can see the trends behind your cargo, not just where each box sits today.



- 1 Volume over time**
 Shipment and container volume trended by month and by mode — see your seasonality at a glance.
- 2 Transit & dwell times**
 Average transit and terminal dwell, so you can spot exactly where cargo slows down.
- 3 On-time performance**
 Arrival accuracy and on-time percentages, tracked across every lane you ship.
- 4 Carrier & status mix**
 Which carriers, statuses and trade lanes make up your book of business.

Every vessel, every delay — on one timeline.

A live operations view of your ocean cargo: when each vessel arrives, which sailings slipped, and what needs action today. The same picture your broker works from, shared with you in real time.



- 1 Vessel arrival schedule**
 Every vessel and its ETA laid out on a day-by-day timeline — see what lands this week at a glance.
- 2 Delays & schedule changes**
 ETA changes flagged with the exact day-count slip, original vs. new arrival side by side.
- 3 Action required**
 Last-free-days approaching and active holds surfaced before they become a problem.
- 4 Cost exposure**
 Demurrage and per-diem risk made visible early — so charges never catch you off guard.

We catch problems **before they cost you.**

Holds, expired LFDs, ETA changes, rolled cargo and stalled containers — detected automatically and ranked by urgency. Turn on email alerts and you'll hear it from us first.

⚠ **332**
TOTAL OPEN

⚡ **140**
CRITICAL

⌚ **85**
WARNING

✓ **107**
WINS THIS PERIOD

All
Active Hold 111
Released for Pickup 47
LFD Expired 45
ETA Changed 28
Hold Released 26
Stalled — Empty Not Returned 34
Rolled Cargo 6

CONTAINER / PO#	EXCEPTION DETAIL	DETECTED	SEVERITY	Action
HLBU8146001 PO 4800086598	LFD Expired LFD May 28 - 1d ago	13h ago	● CRITICAL	✓ Ack
HLBU8078592 PO 4800086450	LFD Expired LFD May 28 - 1d ago	13h ago	● CRITICAL	✓ Ack
HLBU8230391 PO 4800086450	LFD Expired LFD May 28 - 1d ago	13h ago	● CRITICAL	✓ Ack
MSMU9003840 PO 4800083936	Stalled — Empty Not Returned Full out 14 days ago	7d ago	● CRITICAL	✓ Ack
TCLU7069060 PO 4800083936	ETA Changed Apr 23 — Apr 27 (+3d)	2d ago	● WARNING	✓ Ack
MSCU4531845 PO 4800083936	Rolled Cargo Msc Resilient III — Msc Sagitta III	3d ago	● WARNING	✓ Ack

- 1 Ranked by urgency**
Critical, warning and watch — sorted so the costly issues rise to the top of the list.

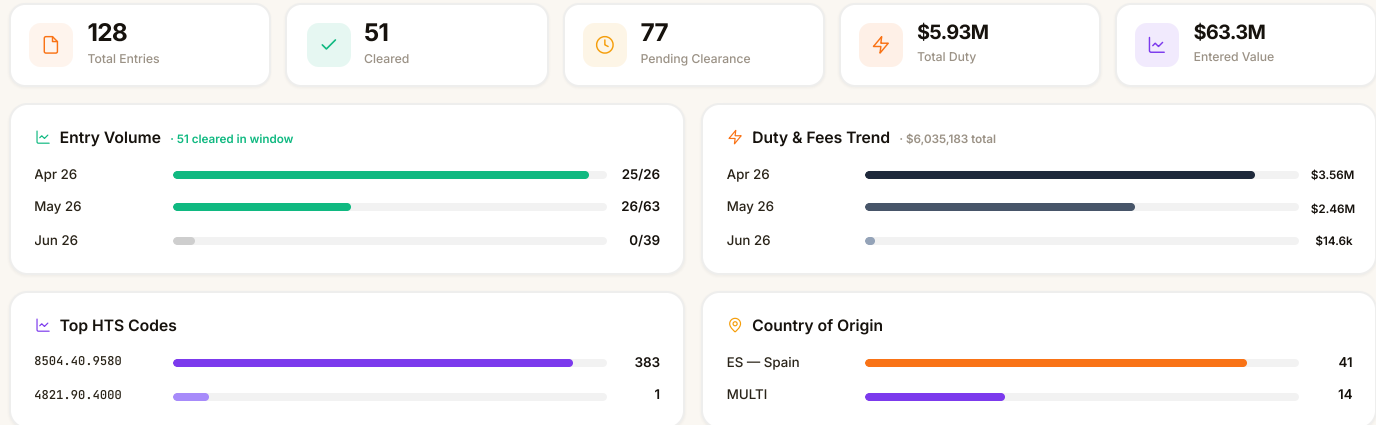
2 Money-saving signals
Last-free-day, demurrage and per-diem exposure flagged before the charges ever hit.

3 Status that changed
ETA changes, rolled cargo and stalled containers caught automatically — no manual checking.

4 Email when you want it
Switch on alerts and we reach you the moment something needs your attention.

Your entries, duty and HTS at a glance.

A clear read on your customs activity — entries filed and cleared, total duty and fees, the classifications you import most and where your goods come from. The numbers behind every clearance, without pulling a single report.








- 1 Entries & clearance**
 Total filed, cleared and pending clearance — each with the trend against your prior period.
- 2 Duty & fees, broken down**
 Duty, MPF, HMF and other fees by month, so landed cost is never a surprise.
- 3 Your top HTS codes**
 See exactly which classifications drive your volume — and your duty.
- 4 Country-of-origin mix**
 Where your goods originate, ranked — useful for sourcing and tariff exposure.

We tell you — before you ask.

New documents and invoices land in your notification center the moment they're ready. And when you have a question, ask in plain English — the assistant reads your live account data to answer, and hands off to a human anytime.

Notifications Mark all read

-  **New CLIENT INVOICE** available for invoice 105112905-02
1d ago
-  **New CLIENT INVOICE** available for invoice 105114441-01
1d ago
-  **New 7501** available for ZIMUTPE8271348
1d ago
-  **New 7501** available for MAEU269187615
2d ago
-  **New ARRIVAL NOTICE** available for MSKU7841120
2d ago

How can we help? AI Assistant · responses use your account data

What needs my attention this week?

AI Assistant

Critical Exceptions — 5

- ETA Change: **File# 105114825** · HLBU4040069 · New ETA Jul 6 (+8d)
- LFD Expired: **File# 105113925** · ONEU2595563 · LFD was Jun 10
- New Operational Hold: **File# 105113025** · MSMU3918716 · Type: LINE

Pending Documents — 5 (2 urgent)

- File# 105113052** · ETA May 30 · Missing: 7501, Commercial Invoice +10 more

Try: "Why is my container on hold?"

- 1 The moment it's filed**
A new 7501, arrival notice or invoice shows up the instant we post it — not days later. Email too, if you want it.
- 2 One tap to the source**
Click any alert to jump straight to the shipment or invoice it's about.

- 3 Answers from your data**
Replies are grounded in your own shipments, documents and exceptions — not generic web results.
- 4 A human is one tap away**
Need a person? Hand off to your A Customs Brokerage team right inside the same conversation.

The updates you want, on your schedule.

Choose exactly which reports land in your inbox and when — missing documents, last-free-day risk, ETA changes and a daily digest. Add your whole team in seconds and let them switch between your companies from one login.

Report Types & Schedules ● ON

- Missing Documents**

● Mon at 6:30 AM

● ON
- Last Free Day**

● Mon, Tue, Sun at 7:00 AM

● ON
- ETA Changes**

● Mon at 9:00 AM

● ON
- Demurrage & Detention**

Not scheduled

● OFF
- Container Holds**

Not scheduled

● OFF
- Daily Shipment Digest**

● Daily at 7:00 AM

● ON

User Management ● 2 USERS

INVITE NEW USER

Send Invite

- NORTHWIND TRADING CO. ACTIVE
- BLUE HARBOR IMPORTS LLC

MC

Maria Chen CUSTOMER

m.chen@northwind-trading.example

● Active

JP

James Park CUSTOMER

j.park@blueharbor.example

● Active

- 1

Reports on autopilot

Pick the report, pick the days and time — we email it to you automatically. No logging in required.
- 2

Per-report schedules

Weekdays, daily or a custom day pattern for each report — last-free-day on Mon/Tue/Sun, digest every morning.

- 3

Invite your team

Add colleagues by email and grant access to one or several of your companies in a couple of clicks.
- 4

You stay in control

Manage access, reset logins and fine-tune who sees invoices — all from your own settings page.

Your A Customs Brokerage client portal

Up and running in **minutes.**

If you ship with A Customs Brokerage, your portal is ready and waiting. Getting in takes three simple steps.

1

Ask your rep

Request access from your A Customs Brokerage contact — they'll set you up.

2

Get your login

We email you a secure invite to set your own password. No software to install.

3

Track everything

Your shipments, documents and invoices — all in one place, on any device.

Ready to see your shipments?

Your cargo is already on the portal. Ask your A Customs Brokerage rep for access — or log in now and watch it move in real time.

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